



PURCHASER INFORMATION

Congratulations! Your Quarrystone has been manufactured and custom fabricated especially for you. Quarrystone will provide you with a lifetime of beauty and durability with very little maintenance. Please read the following information to get familiarized with proper care procedures.

Routine care: For all Quarrystone® sinks, bowls, tops, wet/dry walls, bases & accessories installed with the matte or gloss finish: Soapy water, non-abrasive cleaners or bleach & water will remove most dirt and dried materials. Let the cleaner do the work. Always wipe the surface dry to minimize water spots.

Removing minor cuts and scratches: Minor cuts and scratches may be removed from a **matte finish** with a 3M® fine then a 3M® superfine pad then a white Scotchbrite® pad. Refer to the micron/grit table for other finishes. Use a small circular motion. It is important to realize that this process may change the appearance of the finish. Major scratches or damage should be removed professionally.

Decorative Crystal & Metallic Series Colors: It is important to know that these colors may gradually texturize to a more quartz like finish revealing the structure of the chip pattern imbedded within the surface. Due to the expansion properties of the materials these colors may be slightly sensitive to heat especially during the first year of use. This is perfectly normal. Quarrystone products are about 97% cured when installed in the home and will continue to harden from that point on. Over time you may notice subtle finish variations in the surface as a result of normal use. Resurfacing will easily remove these variations however it is recommended waiting a minimum of one year before resurfacing.

Preventing heat damage: To prevent heat damage, always use a hot pad or trivet with rubber feet to protect your QuarryStone®. Hot pans or some heat-generating appliances like electric frying pans, griddles or crockpots, can damage, discolor or crack the surface if a heat barrier is not used.

Preventing other damage: To prevent scratches or other damage, always use a pad or rubber feet on appliances. Do not place tools or items with sharp edges on the top without protecting the top first. In most cases, QuarryStone® can be repaired if accidentally damaged, however, be sure to use extra care to prevent any permanent damage to QuarryStone®

Avoid exposing QuarryStone® to strong chemicals, such as paint removers, oven cleaners, etc. If contact occurs, quickly flush the surface with water. Remove nail polish with a non-acetone-based nail polish remover and flush with water. ***Do not cut directly on QuarryStone® counter tops.*** Quarrystone is extremely durable but cutting on it can accidentally damage or scratch the surface finish. Though damage and scratches can be removed the warranty ***does not*** cover the finish.

Sinks & Bases: Occasionally clean by filling one-quarter full with a 50/50 water/bleach solution. Let soak for 15 minutes, and then wash sides and bottom as solution drains. ***Important:*** Avoid extreme temperature changes. When pouring boiling water into sinks run warm water before, during and after. Never pour hot grease or set hot pans directly into sinks.



PURCHASER INFORMATION

Safe Products: Non-abrasive cleaners, disinfectants, vinegar, ammonia, alcohol, diluted bleach, microfiber cloths, most countertop sprays or polish. It is always recommended to do a small spot test for desirable results.

Quarrrystone is Renewable: Scuffs, mars and scratches gradually occur with normal daily use. This is considered normal wear. The good news is Quarrrystone® can easily be resurfaced in as little as an hour. A flawless showroom finish is just a phone call away.

Beyond routine care: The following table shows the corresponding micron/grit for scratch removal or achieving various types of surface finishes:

Finish	Micron Grade	Grit	Removes:
Coarse	120	120	Deep scratches
Matte	100	150	Medium scratches
Matte/Satin	60	220	Light scratches
Satin	35	400	Very fine scratches/mars
Satin/Gloss	10	1500+	Mars, residue, wax, polish, patina
Low Gloss	5	2500+	Finish variations/haze
High Gloss	.3	4000+	Very slight imperfections

Resurfacing: The resurfacing process removes years of wear including spots, dirt, oils, film, scratches, scrapes, mars and various residues and restores the look to new. The process begins using a micron/grit that is suitable for the severity of the wear. Six-inch diameter random orbital sanders are recommended. A high-speed polisher may also be used with fine grit polishing compounds to enhance the work done with the random orbital sander. Surfaces then are cleaned of residue and shined using a variety of over the counter polishes and compounds. Non-abrasive cleaners are recommended. Waxes may also be used to enhance a glossy finish and guard against water spots. Note: Although resurfacing can be done by anyone, experience is the best ingredient necessary to ensure a professional looking finish free of streaks and haze.

Did you know that Quarrrystone materials get harder with age? It is generally recommended to allow 1 year to pass before requesting resurfacing services.

Repairs: Quarrrystone surfaces are flawlessly repairable. Accidental damage, stress or impact cracks are extremely rare but can happen. In most cases you can rest assured that your surfaces can always be brought back to new conditions.

*If you have any *questions* about maintaining your surface, call your authorized retailer of Quarrrystone® or visit our web site at <https://www.quarrrystone.net/>